



Energy Absolute Public Company Limited

**89 AIA Capital Center Building, 16th Floor, Ratchadaphisek Road, Dindaeng Sub-District,
Dindaeng District, Bangkok 10400**

Tel. 02 248 2488-92, 02 002 3667-9 Fax. 02 248 2493 Registration No. 0107551000061

Stakeholder Engagement Program

EA aims to conduct business with social responsibility; hence, various local stakeholder engagement programs are established to reduce the negative impact the Company has caused on local communities and maintain the positive relationship with them to establish social license to operate.

The following measures are implemented to assess community impact and improve the engagement programs to enhance well-being of the locals:

1. Conduct community impact assessment to identify negative impact the Company has caused from operating the business nearby. In case negative impact identified, the Company will mitigate the impact and develop engagement program (e.g., community development activities) across all local operations that align with the interest of community.
2. Organize meetings with community's members and conduct annual community satisfaction survey to identify emerging concern, and review community's perception on existing engagement strategy for continuous improvement.
3. Provide clear communication channels (e.g., face-to-face meeting, company's website, hotline, email, official line chat, representative staff) to communicate with the Company when having concern or complaint. In addition, the capacity building program is consistently organized to keep community updated on the Company's activities that might affect their livelihood and mitigation measures provided.
4. Establish grievance system including procedures, forms, and tracking in case of community's concerns and grievances.



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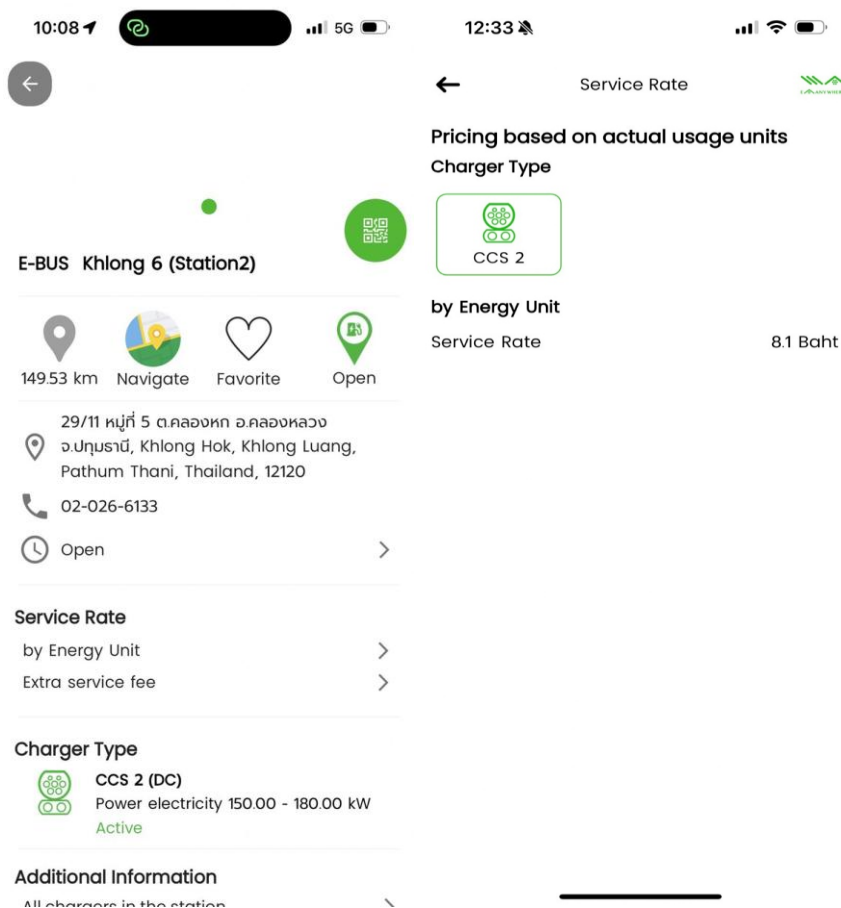
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Community development activities

Offering flexible payment options or digital tools to help customers manage their expenses

Energy Mahanakorn developed the application named “EA Anywhere application”. This tools could give more convenience to customers by various function such as checking the available charging station before arrival that could help customers manage and plan their schedule. In addition, The charging station provides two types of service rate, the first one is by “energy consumption Unit” that will count on actual usage unit. Second, by “Parking time Unit” that will count on actual time of parking time. Customers could choose which ways are suitable for them. The application also tracking the user’s usage in history, that could help customer track and manage their expense efficiently. History shows the usage details such as place of charging station, date, expense, energy consumption unit and service time.



The application's interface of service rate by Energy Unit



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Chamchuri Square Parking Building, 7th floor

การจ่ายค่าจ้างไฟฟ้า AC 11kW (3Ph) / 7kW (1Ph)



- km



Navigate



Favorite



Open



315,317,319 ถนนพระรามที่ 4 ปทุมวัน ปทุมวัน ,
Pathum Wan, Pathum Wan, Bangkok,
Thailand, 10330



Wi-Fi, Coffee Shop, Shop



02-026-6133



Open



Service Rate

by Parking Time



by Energy Unit



Extra service fee



Charger Type



Type 1



12:33



Service Rate



by Parking Time

Charger Type



Type 1



Type 2

by Parking Time

1 Hour / 80.00 Baht

2 Hour / 150.00 Baht

3 Hour / 220.00 Baht

4 Hour / 320.00 Baht

The application's interface of service rate by Parking Time



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Engaging with local communities to promote access to clean energy or water

In response to Thailand's energy transition, EA is committed to long-term human capacity development by supporting training in photovoltaic (PV) solar panel installation — a technology playing an increasingly vital role in enabling household-level access to clean energy. EA has partnered with the Department of Skill Development, Ministry of Labour, to establish a vocational skills development center offering training programs for individuals seeking to build expertise in residential solar panel installation. In 2025, more than 80% of the 217 program participants successfully developed skills enabling them to pursue employment or self-employment in the solar installation sector.



The Nonthaburi Provincial Skill Development Department provides training on the installation of photovoltaic (PV) solar panels.



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Investing in infrastructure to improve access to reliable and clean energy or water

The company creates activities to increase awareness about clean energy by providing solar panels to install in public areas. It is used to generate electricity for water pumping to the irrigation system in agricultural fields in Sakon Nakhon province. The co-project with the local organization could benefit local communities by decreasing the cost of electricity and raise an awareness of clean energy.





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หน่วยบัญชาการทหารพัฒนา กองบัญชาการกองทัพไทย

โดย หน่วยพัฒนาการเคลื่อนที่ 26 สำนักงานพัฒนาภาค 2

หน่วยบัญชาการทหารพัฒนา

ประจำวันศุกร์ที่ 28 มิถุนายน 2567



เมื่อวันที่ 28 มิ.ย. 67 บก.พท. (นทพ.) โดย นพค.26 สนภ.2 นทพ. จัดกำลังพลของหน่วย ดำเนินการส่งมอบ
แผงโซลาร์เซลล์ที่ได้รับการสนับสนุนจาก บริษัท พลังงานบริสุทธิ์ (จำกัด) มหาชน ให้กับ ศูนย์บริการคนพิการ ชุมรม
ผู้ปกครองบุคคลออทิสติกจังหวัดสกลนคร เพื่อนำไปใช้ในระบบการส่งน้ำ ภายในแปลงเกษตรทฤษฎีใหม่ของศูนย์ฯ
ณ ศูนย์บริการคนพิการ ชุมรมผู้ปกครองบุคคลออทิสติกจังหวัดสกลนคร ต.นาหัวบ่อ อ.พรรณานิคม จ.ส.น.



เทิดราชัน ทนสมัย พัฒนา





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Developing projects that address the interconnected needs of water and energy use.

The Company promoted clean energy awareness by providing solar panels for installation in public areas. These panels generate electricity for pumping water to supply the village of Wang Udom, Tha Kub Sub-district, Sap Yai District, Chaiyaphum Province. This collaborative project with local organizations benefits the community by reducing electricity costs and raising awareness of clean energy in support of household water supply systems.

A 1,500W solar panel system was installed in March 2021 and has since been found to reduce electricity costs in the area by an average of THB 3,000 per year. However, as solar panels rely primarily on sunlight, electricity generation tends to be inconsistent during Thailand's rainy season, resulting in monthly variations in electricity cost savings. The Company continues to provide ongoing support, including installation assistance, maintenance, and repairs, to ensure the system remains fully operational to this day.



Panels generate electricity for pumping water to supply the village of Wang Udom, Tha Kub Sub-district, Sap Yai District, Chaiyaphum Province.



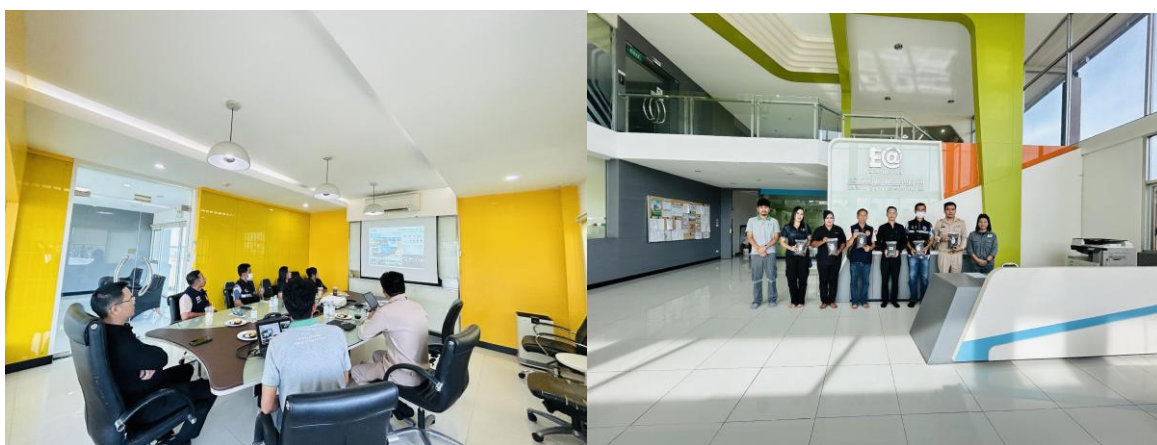
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Meeting with local stakeholders to identify emerging concerns

The company established an annual meeting for local stakeholders. The meeting has a various of representative of local government organization, local educational institutes, local community and the company. The topic of meeting includes operational process, concerns, Q&A and suggestion or improvement from stakeholders.



ESN project annual meeting with local stakeholders



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Document : Complaint Procedure



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Complainer	Complaint channel	Procedure and practise	relevant person/document
- In case of complaint and grivance form and returning products. Follow the process of organizational chart/document of each orgainization Receiving complaint form - Community - Customer - supplier - Government	- Phone - Online medie - letter - themselves/speech - Complaint box - Line - CSR staff - Employee		CSR,HSE department organizational executive officer Government(joind investigation) CSR Manager EAP-HQXX-CSR-FM-003, EAP-HQXX-CSR-FM-002 Responsible person ISO-FP-0802 organizational executive officer CSR,HSE department EAP-HQXX-CSR-FM-003, EAP-HQXX-CSR-FM-004 Complainer Responsible person CSR,HSE department Complainer
Tracking of grievances - Procedure			
1. Responsible person who take action must be transparent and independent 2. The result of complaint must be showd to complainer 3. The result of complaint must not be contrary to the law or regulations of the company 4. Complainer could find arbitrator to mediate complaints 5. In case of natural disasters such as drought or flood, stakeholder could follow this intruction.			



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Document : Investigation and grievance form

Investigation and grievance form		
1. personal/situation information	Date	Doc No.
1.1 Name-- surname	Phone Number	
1.2 place	Plant/factory	
1.3 grievance/impact		
☐ Environment	☐ Safety	
☐ impact from operation	☐ other	
2. Detail		
3. Characteristic of impact		
inside plant/factory	outside plant/factory	
Legal Impact		
detail of legal impact		
4. Layout/Evidence		
5. Allegation		





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Work Instruction Document: Impact Assessment of Shadow Flicker
(Annually)



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EAP-HQXX-CSR-WI-001 / Rev. 03 / Effective date.29/08/2024

บริษัท พลังงานบริสุทธิ์ จำกัด (มหาชน) Energy Absolute Public Co.,Ltd.	Title : IMPACT ASSESSMENT OF SHADOW FLICKER ขั้นตอนการสำรวจผลกระทบจากเงากระพริบ Work Instruction
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1. วัตถุประสงค์ (Purpose)

1.1 เพื่อให้ทราบถึงผลกระทบจากเงากระพริบที่มีต่อพื้นที่ที่อยู่ใกล้พื้นที่โครงการ

1.2 เพื่อดำเนินการเปลี่ยนแปลงของพื้นที่ที่อยู่ใกล้พื้นที่โครงการใน **ระยะรัศมีปิกมีสี่** รอบพื้นที่โครงการตลอดระยะ
ดำเนินโครงการ

2. ขอบข่าย (Scope)

2.1 ระเบียบขั้นตอนปฏิบัตินี้ใช้เป็นแนวทางปฏิบัติสำหรับพนักงานที่มีหน้าที่ในการสำรวจผลกระทบจากเงากระพริบ
โดยการสัมภาษณ์ผู้ที่อาศัยอยู่ใกล้พื้นที่โครงการ ใน **ระยะรัศมีปิกมีสี่** รอบพื้นที่โครงการ

3. เอกสารอ้างอิง (Reference Documents)

3.1 รายงานการประเมินผลกระทบจากเงากระพริบ หรือรายงานประมวลหลักการปฏิบัติ (CoP) หรือ
รายงานการประเมินผลกระทบสิ่งแวดล้อมเบื้องต้น (IEE)

4. นิยามศัพท์ (Definition)

คำศัพท์	ความหมาย
4.1 กลุ่มบริษัทฯ	บริษัท พลังงานบริสุทธิ์ จำกัด (มหาชน) และ บริษัทในเครือ
4.2 กลุ่มตัวอย่างในการสำรวจผลกระทบจากเงากระพริบ	บ้าน กลุ่มบ้าน หรือสถานที่ ที่ตั้งอยู่ในแนวทิศตะวันตกและแนวทิศตะวันออกของเสาเข็มแต่ละต้น ที่เกิดผลกระทบจากเงากระพริบ ตำแหน่งที่ระบุไว้ตามเอกสาร EAP-HQXX-CSR-SD-001
4.3 รัศมีปิกมีสี่	เป็นระยะที่แสดงให้เห็นถึงรัศมี ของเงากระพริบที่มีโอกาสเกิดขึ้น โดยแผนที่จะระบุถึงขอบเขตที่เงากระพริบมีโอกาสเกิดขึ้น



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Stakeholder engagement programs are applied at all local operations.

EA's Smart Organic Farming Project in Phitsanulok Province has established an integrated smart farming system designed to ensure stable income for participating farmers. The project generates a total community income exceeding THB 1.1 million annually. The farm has been certified by the Department of Agriculture of Thailand, ensuring the production of chemical-free vegetables that meet established safety standards. Through this initiative, EA aims to transfer agricultural knowledge and strengthen long-term capacity within the community, contributing to the sustainable development of the local farming ecosystem.



EA Smart Organic Farming Project — Phitsanulok Province.