



Energy Absolute Public Company Limited

89 AIA Capital Center Building, 16th Floor, Ratchadaphisek Road, Dindaeng Sub-District,
Dindaeng District, Bangkok 10400
Tel. 02 248 2488-92, 02 002 3667-9 Fax. 02 248 2493 Registration No. 0107551000061

Stakeholder Engagement Program

EA aims to conduct business with social responsibility; hence, various local stakeholder engagement programs are established to reduce the negative impact the Company has caused on local communities and maintain the positive relationship with them to establish social license to operate.

The following measures are implemented to assess community impact and improve the engagement programs to enhance well-being of the locals:

1. Conduct community impact assessment to identify negative impact the Company has caused from operating the business nearby. In case negative impact identified, the Company will mitigate the impact and develop engagement program (e.g., community development activities) across all local operations that align with the interest of community.
2. Organize meetings with community's members and conduct annual community satisfaction survey to identify emerging concern, and review community's perception on existing engagement strategy for continuous improvement.
3. Provide clear communication channels (e.g., face-to-face meeting, company's website, hotline, email, official line chat, representative staff) to communicate with the Company when having concern or complaint. In addition, the capacity building program is consistently organized to keep community updated on the Company's activities that might affect their livelihood and mitigation measures provided.
4. Establish grievance system including procedures, forms, and tracking in case of community's concerns and grievances.



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Community development activities

Providing financial support or bill assistance to customers

EA Anywhere promotes and supports the use of electric vehicles as a means to reduce pollution generated by the transportation sector. The Company classifies its customers based on usage patterns.

The first group, “Retail Customers,” consists of general individual users who access the charging station services, primarily for their personal vehicles.

The second group, “Fleet Customers,” refers to corporate clients who operate multiple electric vehicles as part of their business operations.

In alignment with its organizational purpose, the Company aims to be a key contributor to building a greener society. To encourage large-scale EV adoption, EA Anywhere offers special charging rates for high-volume fleet customers. The Company’s payment system is divided into two methods: prepaid for retail customers, and prepaid/postpaid for fleet customers.





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Offering flexible payment options or digital tools to help customers manage their expenses

The EA Anywhere application features an advanced system that helps customers effectively manage electricity expenses for their Electric Vehicles (EVs). The Company provides two payment options through the application: credit/debit card and QR code payment. In addition, the Company is currently developing a mobile banking feature that links directly to customers' bank accounts, offering additional convenient payment channels. The application displays detailed service rate information, including energy units price, additional service fees, and parking time charges (in cases where the charging station is located in a private area, such as hospitals or department stores). This allows customers to monitor and control their own EV charging expenses. Furthermore, the EA Anywhere application provides a comprehensive usage history, including electricity consumption, charging date and time, station location, and vehicle license plate number. Customers are able to access usage data at any time, enabling them to effectively plan their charging schedules and manage travel distances. Additionally, the Company seeks to raise environmental awareness among users by encouraging them to recognize their role in contributing to a greener and more sustainable society. The features collectively enhance the user experience by making EV expense management more convenient.

On the other hand, the Company has developed a dedicated feature for landlords or co-owners of charging stations, enabling them to track electricity usage. The system displays data such as the number of users, total electricity consumption, and usage per vehicle. Landlords can access this data at any time, allowing for efficient station planning and management.



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Chamchuri Square Parking Building, 7th floor

การจ่ายกำลังไฟฟ้า AC 11kW (3Ph) / 7kW (1Ph)

- km
 Navigate
 Favorite
 Open

315,317,319 ถนนพระรามที่ 4 ปทุมวัน ปทุมวัน , Pathum Wan, Pathum Wan, Bangkok, Thailand, 10330

Wi-Fi, Coffee Shop, Shop

02-026-6133

Open >

Service Rate

- by Parking Time >
- by Energy Unit >
- Extra service fee >

Charger Type

Type 1 (140)

12:33 Service Rate

by Parking Time Charger Type

Type 1
 Type 2

by Parking Time

1 Hour / 80.00 Baht
2 Hour / 150.00 Baht
3 Hour / 220.00 Baht
4 Hour / 320.00 Baht



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12:34

← Additional Service Fee Rates

Additional Service Fee Rates

Charger Type AC
Period time: 24 Hours

After service time 15 minute	Free
Up to 12 hour	100.00 Baht / Hour
Over 12 hour	100.00 Baht / Hour

Charger Type DC
Period time: 24 Hours

After service time 15 minute	Free
Up to 12 hour	0.00 Baht / Hour
Over 12 hour	0.00 Baht / Hour

12:33

← Service Rate

Pricing based on actual usage units

Charger Type


CCS 2

by Energy Unit

Service Rate 8.1 Baht



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Engaging with local communities to promote access to clean energy or water

The Company actively promote awareness and education about clean energy initiatives, including our solar power and wind turbine projects. We invite community members to visit our facilities, where they can learn about sustainable practices and the benefits of renewable energy. By fostering collaboration and sharing knowledge, we aim to empower local communities to embrace clean energy alternatives and contribute to a greener future.



Chaiyaphum Technical College visit the Wind turbine power plant



Engineering Institute of Thailand and The Electricity Generating Authority of Thailand visit at the Wind Turbine Power plant



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Phitsanulok Technical College visit the solar power plant



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Investing in infrastructure to improve access to reliable and clean energy or water

The Company develop initiatives to increase awareness on clean energy by providing solar panels for installation in public areas. These panels generate electricity for water pumping systems used in agricultural fields in Sakon Nakhon province. This collaborative project with the local organizations benefits the community by reducing electricity costs and raising awareness of clean energy solutions. By investing in this infrastructure, we aim to enhance access to reliable and sustainable energy resources, ultimately supporting local agricultural practices and promoting environmental stewardship.





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หน่วยบัญชาการทหารพัฒนา กองบัญชาการกองทัพไทย
โดย หน่วยพัฒนาการเคลื่อนที่ 26 สำนักงานพัฒนาภาค 2
หน่วยบัญชาการทหารพัฒนา
ประจำวันศุกร์ที่ 28 มิถุนายน 2567



เมื่อวันที่ 28 มิ.ย. 67 บก.ทพ. (นทพ.) โดย นพค.26 สนา.2 นทพ. จัดกำลังพลของหน่วย ดำเนินการส่งมอบแผงโซลาร์เซลล์ที่ได้รับการสนับสนุนจาก บริษัท พลังงานบริสุทธิ์ (จำกัด) มหาชน ให้กับ ศูนย์บริการคนพิการ ชมรมผู้ปกครองบุคคลออทิสติกจังหวัดสกลนคร เพื่อนำไปใช้ในระบบการส่งน้ำ ภายในแปลงเกษตรทฤษฎีใหม่ของศูนย์ฯ ณ ศูนย์บริการคนพิการ ชมรมผู้ปกครองบุคคลออทิสติกจังหวัดสกลนคร ต.นาหัวบ่อ อ.พรรณานิคม จ.ส.น.



เทิดราชัน ทันสมัย พัฒนา





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Developing projects that address the interconnected needs of water and energy use.

The Company seeks opportunities to promote clean energy and reduce electricity costs in public areas of Phitsanulok Province. A project titled “EA Solar Clean Energy Care” was initiated to support this goal. The project is located at a public reservoir in Ma-Tong Subdistrict, Phrom Phiram District, Phitsanulok Province.

The Company provided solar panels for installation along with a water pumping system, which is used to extract groundwater for household and general domestic consumption.

Prior to the installation, electricity for the water pump was supplied under the Ban Klong Kla village’s account, and the head of the village, along with villagers, collectively shared the electricity bill on a monthly basis.

Started date: 30 July 2021

Electricity cost before established the project: 4k-5k/month

Average electricity cost after the project 1.2k/month

About solar panels: 310W amount 10 panels

Capacity: 3.12 kW

Current status: Normal (Check on 1st April 2025)



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Phitsanulok

บริษัท อีเอโซล่า พับบลิก จำกัด
โครงการอีเอโซล่าสิริ พลังงานสะอาด
เพื่อชุมชน บ้านคลองจตุล
30 กรกฎาคม 2564





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Document : Complaint Procedure

Complainer	Complaint channel	Procedure and practise	relevant person/document
- In case of complaint and grivance form and returning products. Follow the process of organizational chart/document of each organization Receiving complaint form - Community - Customer - supplier - Government	- Phone - Online medie - letter - themselves/speech - Complaint box - Line - CSR staff - Employee		CSR,HSE department organizational executive officer Government(joind investigation) CSR Manager EAP-HQXX-CSR-FM-003, EAP-HQXX-CSR-FM-002 Responsible person ISO-FP-0802 organizational executive officer CSR,HSE department EAP-HQXX-CSR-FM-003, EAP-HQXX-CSR-FM-004 Complainer Responsible person CSR,HSE department Complainer
		<div style="border: 2px solid green; border-radius: 15px; padding: 5px; display: inline-block;"> Tracking of grievances - Procedure </div>	
<ol style="list-style-type: none"> 1. Responsible person who take action must be transparent and independent 2. The result of complaint must be showd to complainer 3. The result of complaint must not be contrary to the law or regulations of the company 4. Complainer could find arbitrator to mediate complaints 5. In case of natural disasters such as drought or flood, stakeholder could follow this intruction. 			



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Document : Investigation and grievance form

Investigation and grievance form	
1. personal/situation information	Date
1.1 Name– surname	Doc No.
1.2 place	Phone Number
1.3 grievance/impact	Plant/factory
<input type="checkbox"/> Environment	<input type="checkbox"/> Safety
<input type="checkbox"/> impact from operation	<input type="checkbox"/> other
2. Detail	
3. Characteristic of Impact	
inside plant/factory	outside plant/factory
Legal Impact	
detail of legal impact	
4. Layout/Evidence	
5. Allegation	



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Work Instruction Document: Impact Assessment of Shadow Flicker (Annually)

EAP-HQXX-CSR-WI-001 / Rev. 03 / Effective date 29/08/2024

บริษัท พลังงานบริสุทธิ์ จำกัด (มหาชน) Energy Absolute Public Co.,Ltd.	Title : IMPACT ASSESSMENT OF SHADOW FLICKER ขั้นตอนการสำรวจผลกระทบจากเงากระพริบ Work Instruction
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1. วัตถุประสงค์ (Purpose)

- 1.1 เพื่อให้ทราบถึงผลกระทบจากเงากระพริบที่มีต่อพื้นที่ที่อยู่ใกล้พื้นที่โครงการ
- 1.2 เพื่อติดตามการเปลี่ยนแปลงของพื้นที่ที่อยู่ใกล้พื้นที่โครงการในระยะรัศมีปีกมีแสง รอบพื้นที่โครงการตลอดระยะดำเนินโครงการ

2. ขอบข่าย (Scope)

- 2.1 ระเบียบขั้นตอนปฏิบัตินี้ใช้เป็นแนวทางปฏิบัติสำหรับพนักงานที่มีหน้าที่ในการสำรวจผลกระทบจากเงากระพริบ โดยการสัมภาษณ์ผู้ที่อาศัยอยู่ใกล้พื้นที่โครงการ ในระยะรัศมีปีกมีแสง รอบพื้นที่โครงการ

3. เอกสารอ้างอิง (Reference Documents)

- 3.1 รายงานการประเมินผลกระทบจากเงากระพริบ หรือรายงานประมวลหลักการปฏิบัติ (CoP) หรือ รายงานการประเมินผลกระทบสิ่งแวดล้อมเบื้องต้น (IEE)

4. นิยามศัพท์ (Definition)

คำศัพท์	ความหมาย
4.1 กลุ่มบริษัทฯ	บริษัท พลังงานบริสุทธิ์ จำกัด (มหาชน) และ บริษัทในเครือ
4.2 กลุ่มตัวอย่างในการสำรวจผลกระทบจากเงากระพริบ	บ้าน กลุ่มบ้าน หรือสถานที่ ที่ตั้งอยู่ในแนวทิศตะวันตกและแนวทิศตะวันออกของเสาเข็มแต่ละต้น ที่เกิดผลกระทบจากเงากระพริบ ตำแหน่งที่ระบุไว้ตามเอกสาร EAP-HQXX-CSR-SD-001
4.3 รัศมีปีกมีแสง	เป็นระยะที่แสดงให้เห็นถึงรัศมี ของเงากระพริบที่มีโอกาสเกิดขึ้น โดยแผนที่จะระบุถึงขอบเขตที่เงากระพริบมีโอกาสเกิดขึ้น

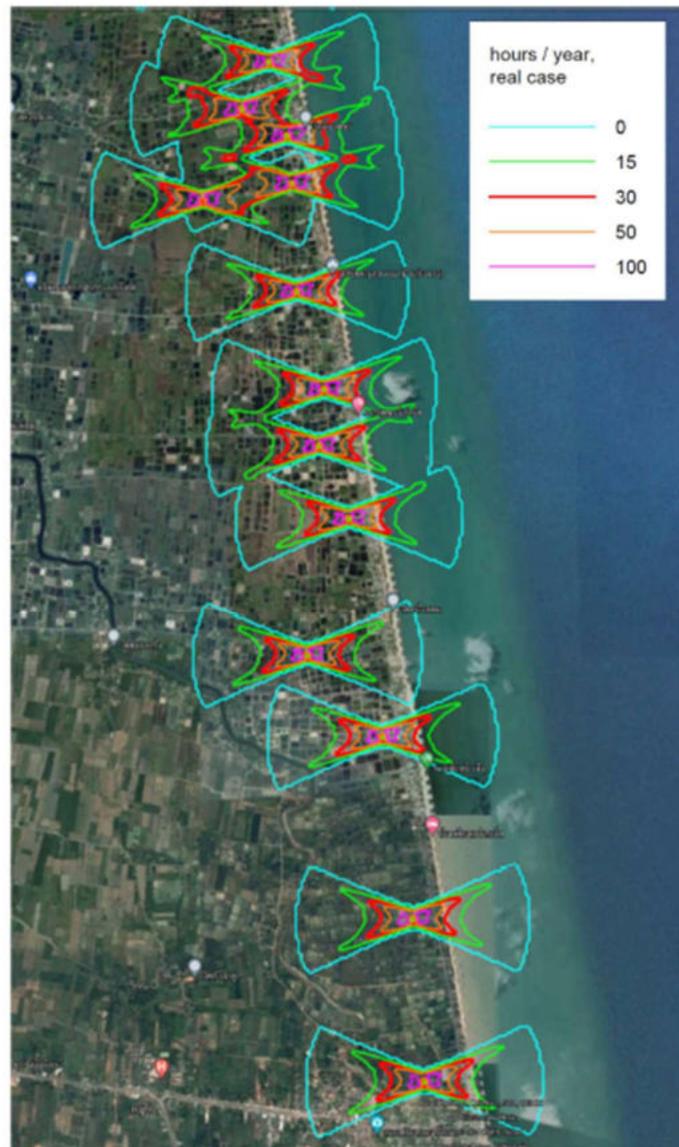


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Document : Area for Shadow Flicker (Supported document)

บริษัท พลังงานบริสุทธิ์ จำกัด (มหาชน) Energy Absolute Public Co.,Ltd.	Title : Area for Shadow Flicker พื้นที่สำหรับสำรวจผลกระทบจากเงากระพริบ Support
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รูปที่ 12 โครงการหาดกึ่งหนึ่ง 2 รูปที่1/2